



Your ref: JM/YK  
Our ref: TFL145388

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Dear *Joanne*

**Bowes Road footbridge**

Thank you for your letter of 9 June to Sir Peter Hendy CBE. I am responding directly to the issues you have raised, and I am sorry for the delay in my reply.

I can appreciate your concerns with the protracted period of time that the stairs for Bowes Road footbridge have been closed. If I could wave a magic wand I would!

Notwithstanding this, full access to the footbridge remains via the ramps, provided at either side, for use by pedestrians and, for those that want a more direct route, there is an at-grade crossing close by.

I can assure you everything is being done to expedite this work. Unfortunately, this work is taking a lot longer than we would like but is necessary in order to understand why a structural issue arose with the stairs in the first place. We are carrying out a thorough assessment to ensure the repair work required does not impact the main structure, as well as minimising any further inconvenience to existing users. There are also engineering and legal implications which are slowing down this process.

Given your continued concerns, Matthew Sercombe, Head of Tunnels and Structures, would be happy to meet with you on site to give a more detailed explanation of the remedial programme. If you would like to take up this offer, please contact [benjaminlyon@tfl.gov.uk](mailto:benjaminlyon@tfl.gov.uk) who will make suitable arrangements for you to meet.

I trust this clarifies the current situation.

Yours sincerely

  
Leon Daniels  
Managing Director – Surface Transport